EUROPEAN TOUCH™

OWNER'S MANUAL

European Touch - Limited Conditional Warranty

European Touch Holdings, Inc. ("European Touch") conditionally warrants your whirlpool pedicure spa (the "Pedicure Spa") in accordance with the terms and conditions set forth below for a period of one (1) year commencing on the original date of shipment of the Pedicure Spa to you. The warranty only applies to the Pedicure Spa's original end-user owner or customer (the "Customer"). **This Conditional Warranty is non-transferable and replaces any warranties previously published by European Touch.**

If examination of the Pedicure Spa by European Touch during the applicable warranty period shows it to have a defect in material or workmanship, European Touch will, at its option, repair or replace the defective component or part thereof. Further, European Touch may, at its discretion, replace a defective component or part with a refurbished component or part, or may replace the Pedicure Spa with a refurbished pedicure spa. If European Touch elects to replace the Pedicure Spa, the replacement pedicure spa must be comparable in style and size to the Pedicure Spa. The customer shall bear all charges incurred for the shipment to it of a replacement spa or components or parts. This limited warranty also covers the cost of all labor incurred in repairing defects in the Pedicure Spa or repairing or replacing any of its defective components or parts, when the work is done by a **pre-authorized European Touch preferred service provider**; provided, however, that labor is not covered for those parts listed on attached **Exhibit A** as provided below. Cost of repair by any non-authorized service provider is not reimbursable and may void this warranty.

The foregoing limited warranty does not apply:

- To the Pedicure Spa, or any components or parts thereof, if subjected to misuse or neglect or if accidentally or intentionally damaged.
- To the Pedicure Spa, or any components or part, if altered or modified in any way.
- To any expenses incurred by the Customer or any third party, including labor or material, during investigation, removal or reinstallation of the Pedicure Spa or any defective components or parts.
- To any damage to or impairment of the Pedicure Spa, or any components or parts thereof, caused by any casualty, including without limitation, accident, fire, wind, floods, acts of nature or attempted theft.
- To any workmanship of a fabricator (other than European Touch) or installer of the Pedicure Spa.
- If damage to pump parts and/or motor parts is due to obstructed plumbing.
- If the Pedicure Spa is removed from its place of initial installation.
- To staining, fading, or discoloration of any portion of the Pedicure Spa caused by water additives or improper water treatment.
- To staining, fading or discoloration of the Pedicure Spa's upholstered seat, armrests or footrests.
- To malfunctions or damage caused by improper installation of the Pedicure Spa, including, but not limited to, failure to meet state or local plumbing, electrical and building codes and other applicable laws and regulations.
- To damage resulting from a person standing in the Pedicure Spa's basin or other similar stress to that basin.
- To freight damage.
- To damage incurred to the Pedicure Spa while in possession of any party other than European Touch.
- To any special costs imposed by any landlord or other party controlling the building in which the Pedicure Spa is located such as the cost of fidelity bonding or unique licensing requirements, all of which costs shall be borne by the Customer.

- To any labor costs to install those parts listed on attached **Exhibit A** which consist of items which do not require the skills of a trained technician to install.
- This forgoing conditional limited warranty is also conditional upon:
- The Pedicure Spa being installed by a licensed professional in accordance with European Touch's installation instructions and applicable state and local plumbing, electrical and building codes and other applicable laws and regulations.
- Use of the Pedicure Spa in compliance with all regulatory and industry guidelines (including without limitation, UL and NSF guidelines and applicable state and local plumbing, electrical and building codes and other applicable laws and regulations)
- Use of parts and components which are either genuine European Touch parts and components or are parts and components approved for use by European Touch. Failure to comply with this requirement may also lead to voiding of the Pedicure Spa's UL and NSF approvals and applicable state and local plumbing and other certifications which could impact compliance with state and local codes and regulations as well as insurance coverage requirements.
- The proper use of cleaning and sanitizing solutions in accordance with the instruction labels provided by European Touch or the requirements of applicable law. Repeated use of concentrated chlorine or other chemicals will void this limited warranty, except to the extent such use is required by the provisions applicable law.
- Avoidance of the use of ionic detox machines that submit any metallic part to reverse electroplating; this use will destroy plated parts and void the warranty.
- Shipment, if requested, to European Touch of Pedicure Spa parts or components thought to be defective. Parts or components may only be returned if authorized in advance by European Touch. All returns must be freight prepaid.
- Determination by European Touch, in its reasonable discretion, that there exists a defect in material or workmanship.

Repair or replacement of any part or component under this Limited Warranty, or furnishing a replacement pedicure spa, shall not extend the duration of the warranty with respect to such repaired or replaced part beyond the stated warranty period. When a part or component is replaced, it will be under warranty for 90 days, or for the remaining life of original warranty, whichever period is greater.

Customer agrees by using the Pedicure Spa that

- **THE OBLIGATION OF EUROPEAN TOUCH SHALL NOT EXTEND TO INDIRECT OR CONSEQUENTIAL DAMAGES OR INJURY WHICH MAY RESULT FROM SUCH USE**
- That the obligations of European Touch are limited to those set forth herein.
- This warranty is limited to the original owner/end-user and is non-transferable.
- European Touch shall not be liable for any other obligations or liabilities, including, but not limited to: obligations or liabilities arising out of breach of contract or warranty, negligence, or other tort or any theory of strict liability with respect to the Pedicure Spa or parts or components thereof or any acts or omissions of European Touch
- Any assistance European Touch provides to the Customer outside of terms, limitations, or exclusions of this limited warranty will not constitute a waiver of any of the foregoing terms, limitations, or exclusions, nor will such assistance extend or revive the warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, AND ALL SUCH OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS LIMITED WARRANTY. NO DEALER OR OTHER PERSON HAS ANY AUTHORITY TO BIND EUROPEAN TOUCH TO CHANGES OR ADDITIONS TO THIS WARRANTY. ACCORDINGLY, EUROPEAN TOUCH IS NOT RESPONSIBLE FOR ANY SUCH CHANGES OR ADDITIONS.

IN NO EVENT SHALL EUROPEAN TOUCH BE LIABLE IN ANY WAY FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES OF ANY NATURE WHATSOEVER, OR FOR ANY AMOUNTS IN EXCESS OF THE SELLING PRICE OF THE PEDICURE SPA OR ANY COMPONENTS OR PARTS THEREOF FOUND TO BE DEFECTIVE. THIS LIMITED WARRANTY GIVES THE CUSTOMER SPECIFIC LEGAL RIGHTS. THE CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY EACH JURISDICTION.

Should your Pedicure Spa require service due to a defect or malfunction, please contact:
European Touch – Technical Support
800.626.6912 | 414.357.7016 | f: 414.357.6360
email: service@europeantouch.com
website: europeantouch.com

Exhibit A for 25th Anniversary Murano Spa Extended Service Contract And Limited Warranty Document
Parts for which Labor/Service is NOT COVERED.
The following spa components are simple to replace and do not require a service technician. Therefore, though the part is covered under the guidelines of the warranty agreement, payment to a service technician for labor is not.

25th Anniversary Murano Spa
Body Panels
Clean Touch Impeller
Clean Touch Impeller Cover
Clean Touch Impeller Housing
Clean Touch Sensors
Cushion Replacement
Faucet Cartridge
Footpads
Leveling feet
On/Off / Drain button
PDP pump

Inspection of the 25th Anniversary Murano Spa

Inspect the 25th Anniversary Murano Spa™ and packaging**.** If any damage to the 25th Anniversary Murano Spa™ or its packaging is visible, please contact your local 25th Anniversary Murano Spa™ reseller or call European Touch Customer Support at 800-626-6912.

Important Information

Serial Number: _____

Installed By: _____

Installation Date: _____

Serial Number Location

The serial number of your 25th Anniversary Murano Spa™ is needed when calling European Touch for any parts requests or warranty claims. It is located inside the left armrest door.

TABLE OF CONTENTS

EUROPEAN TOUCH - LIMITED CONDITIONAL WARRANTY **1**
INSPECTION OF THE 25TH ANNIVERSARY MURANO SPA **4**
SERIAL NUMBER LOCATION 4
INTRODUCTION **6**
PRECAUTIONS 6
IMPORTANT SAFETY INSTRUCTIONS **7**
DANGER **8**
WARNINGS **8**
PRODUCT SPECIFICATIONS **9**
25TH ANNIVERSARY MURANO SPA SPECIFICATIONS 9
IMPORTANT REQUIREMENTS 9
PLUMBING & CERTIFICATIONS 9
COMMONWEALTH OF MASSACHUSETTS PLUMBING & CERTIFICATIONS 9
INSTALLATION INSTRUCTIONS **11**
ELECTRICAL SERVICE 11
WATER SUPPLY 11
DRAIN FACILITIES 11
LOCATION/POSITIONING 11
FEATURES OF THE 25TH ANNIVERSARY MURANO SPA **12**
BASIN MATERIAL 12
CUSHIONED LEG SUPPORTS 12
TECHNICIAN OPERATION GUIDE **12**
FILLING SPA 12
WATER MOVEMENT ON/OFF 12
BASIN UP AND BASIN DOWN 12
DRAIN WATER 12
AIR CARESS RELAXATION & REMOTE CONTROL FOR 25TH ANNIVERSARY MURANO **13**
REMOTE CONTROL FEATURES 13
AIR RELAXATION SYSTEM 14
ROLLER MASSAGE & REMOTE CONTROL FOR 25TH ANNIVERSARY MURANO **15**
REMOTE CONTROL FEATURES 15
ROLLER / VIBRATION MASSAGE SYSTEM 16
REMOVING THE CLEAN TOUCH ASSEMBLY FROM THE BASIN FLOOR **17**
PEDICURE PRODUCT GUIDELINES **17**
CLEANING AND DISINFECTING PEDICURE EQUIPMENT **18**
AFTER EVERY CLIENT 18
AT THE END OF EVERY DAY 18
AT LEAST ONCE EACH WEEK 18
ADDITIONAL INFORMATION ABOUT DISINFECTANTS AND DETERGENT CLEANERS 19
EXPLODED PART VIEWS **20**
SEAT ASSEMBLY 20
RIGHT SIDE MANICURE TRAY ASSEMBLY 20
LEFT SIDE MANICURE TRAY ASSEMBLY 21
SEAT TRACK ASSEMBLY 21
BASIN ASSEMBLY 22
BELLY PAN ASSEMBLY 23
POWER DRAIN PUMP (PDP) ASSEMBLY 23
TROUBLE SHOOTING GUIDE **24**

EUROPEAN TOUCH™
1-800-626-6912 Fax: 1-414-357-6360
etservice@europeantouch.com info@europeantouch.com
www.europeantouch.com

Introduction

European Touch would like to thank you for your purchase of the 25th Anniversary Murano Spa, the world's finest pedicure spa. From its beautifully crafted glass vestibule and sleek European styling, the 25th Anniversary Murano Spa system surpasses every industry standard for performance and comfort.

With the 25th Anniversary Murano Spa, you can also be assured of uncompromised cleaning standards with our patented Clean Touch Pipe-Free technology, which replaces traditional-style jets and pipes that can harbor bacteria. The Clean Touch Pipe-Free technology features a convenient, removable housing to allow easy cleaning. To learn more about cleaning and maintaining your 25th Anniversary Murano Spa, please refer to the cleaning instructions on page 18.

If you do experience any problems or have any questions regarding your 25th Anniversary Murano Spa, please refer to the troubleshooting guide in the appendix or call 800-626-6912 to reach the Technical Support Department.

Precautions

- Do not stand in the basin of the pedicure spa!
- Excessive water temperature is dangerous and should be checked before use. Optimum operating water temperature should not exceed 105° F (41° C) and the maximum supply water temperature should not exceed 120° F (49° C).
- *In the Commonwealth of Massachusetts; water temperature is not to exceed 130 °F (54 °C) max.*
- Always enter and exit the pedicure spa slowly and carefully, with basin in down position.
- Never bring or operate any electrical devices into or near the pedicure spa.
- This pedicure spa has a weight capacity of 350 pounds (158.8kg).

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Thank you for selecting EUROPEAN TOUCH, the leading designer, manufacturer, and marketer of pedicure spas in North America. The 25th Anniversary Murano Spa (herein referred to as pedicure spa) is an innovative whirlpool pedicure spa that has been designed to serve you dependably for many years. Please take time to thoroughly read this entire manual before installation and use. If you have any problems or have questions regarding your pedicure spa, please contact EUROPEAN TOUCH's Technical Support Department at **1-800-626-6912,** Monday through Friday 8 AM to 5 PM CST. After hours calls are recorded and attended to the next business day.

Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using the Pedicure Spa.

WARNING – To reduce the risk of burns, fire, electric shock, or injury to persons:

1) Use the Pedicure Spa only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

2) Never operate the Pedicure Spa if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.

3) Never drop or insert any object into any opening.

4) Do not use outdoors.

5) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

PLEASE, SAVE THIS MANUAL!

Danger

Please Read Carefully.

1) Never use pins or other metallic fasteners with this appliance.
2) Carefully examine the covering before each use.
3) Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
4) Keep Dry – Do not operate in a wet or moist condition.

Warnings

1) WARNING: RISK OF ELECTRIC SHOCK; do not permit electric appliances (such as a hair dryer, lamp, telephone, radio, or television) within 1.5M of this hydro massage bathtub.
2) CAUTION: Test the ground fault circuit interrupter protecting this appliance periodically in accordance with the manufacturer's instructions.
3) Temperatures sufficiently high to cause burns may occur regardless of the control setting.
    a. Do not use on…
        - Infants
        - Invalids
        - Sleeping or unconscious person.
    b. Do not use on…
        - Insensitive skin
        - Person with poor blood circulation.

Note: Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.

---

4) Excessive water temperature is dangerous and should be checked before use. Maximum operating water temperature should not exceed 105° F (41° C) and the maximum supply water temperature should not exceed 120°F (49° C).
5) Always enter and exit the pedicure spa slowly and carefully.
6) Never bring or operate any electrical devices into or near the pedicure spa.
7) This pedicure spa has a weight capacity of 350 pounds.
8) Do Not Crush – Avoid sharp folds
9) Do not stand on or in appliance.
10) Use only while seated.
11) Keep children away from extended foot support
12) Connect this appliance to a properly grounded outlet only. See Grounding Instructions within the install manual.

Note: Always verify maximum temperatures with your local & state codes.

Product Specifications

25th Anniversary Murano Spa Specifications

- **Overall dimensions with seat back, glass basin raised and seat in full recline:**
  With out manicure trays 74"L (188cm) x 32"W (82cm) x 55”H Max (140cm)
  With manicure trays 74”L (188cm) x 55”W (130cm) x 55”H Max (140cm)
- **Empty Weight:** 350lbs. (159kg)
- **Shipping Weight:** 400lbs (182 kg) Ships fully assembled except for the outer cover.
- **Capacity of Tub:** 5 U.S. Gallons
- **Power Source:** 120V AC/15Amp, 60HZ (dedicated circuit, GFCI Protected)
- **Construction:** Glass Reinforced Polyester (GRP) frame covers, steel frame
- **Glass Basin:** Borosilicate glass; Impact resistant, thermal shock resistant, scratch resistant, chemical and stain resistant.
- **Glass Basin Dimensions:** 25.5" L X 24.5"W X 9"H.
- **Clean Touch Pipe-Free System:** No closed loop circulating pipes, 100% fully drained and cleanable.
- **Regulatory compliance:** Electrical: UL 1951,
  Plumbing: ASME 112.18.3
  EMC: EN55041-1:2006 & EN55014-2: 1997

Important Requirements

European Touch requires that you contact a local, licensed plumber and licensed electrician to install your new pedicure spa. Installation must be in compliance with all your local and state building codes. Your pedicure spa cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature, and required drainage capabilities. Contact your local building inspector for information regarding local code compliance procedures that need to be followed when having these spas installed. Subsequent inspections and approvals that may be required are the responsibility of the purchaser. **(See limited warranty regarding incidental or consequential exclusions – page 2).**

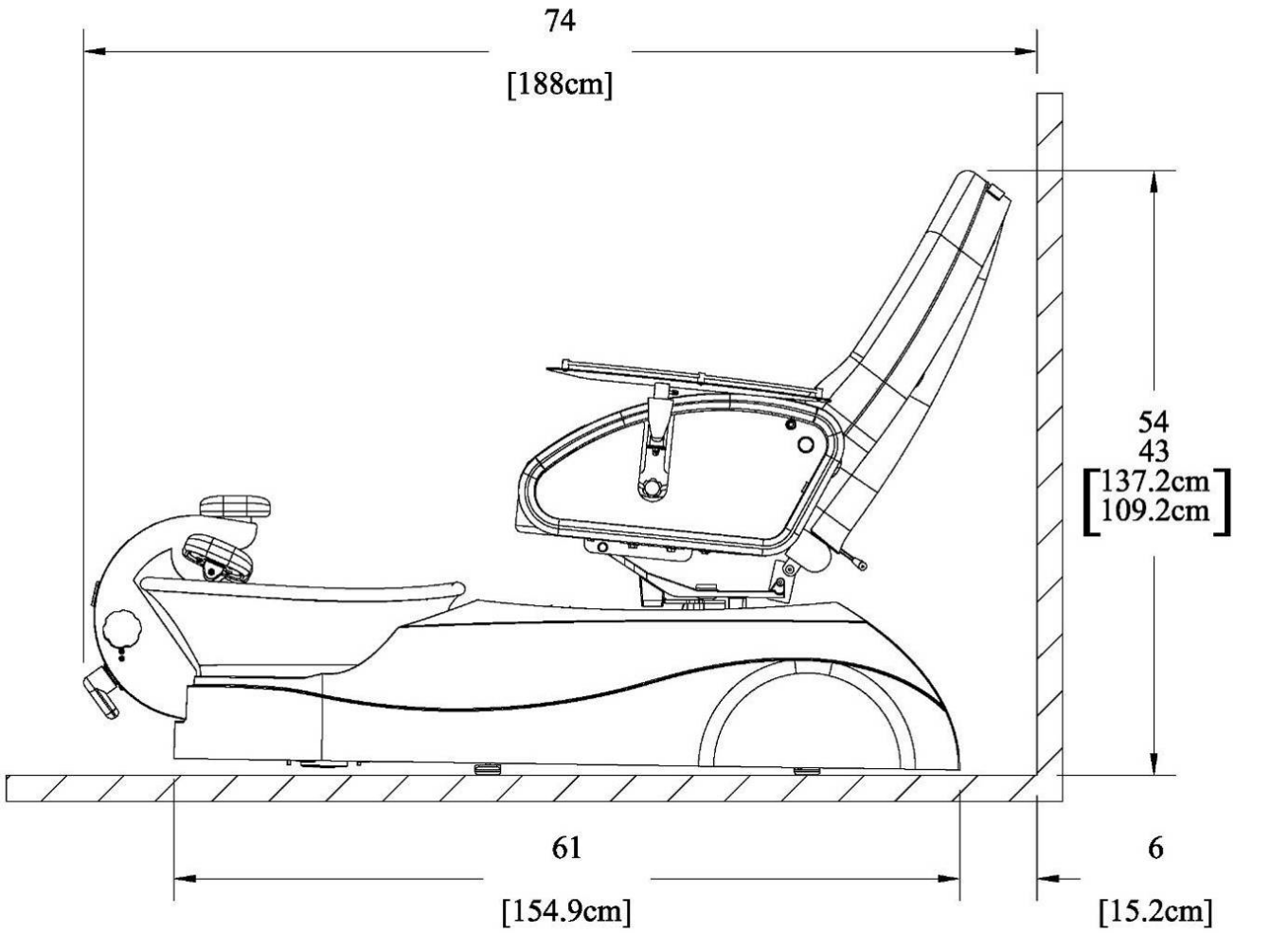
Plumbing & Certifications

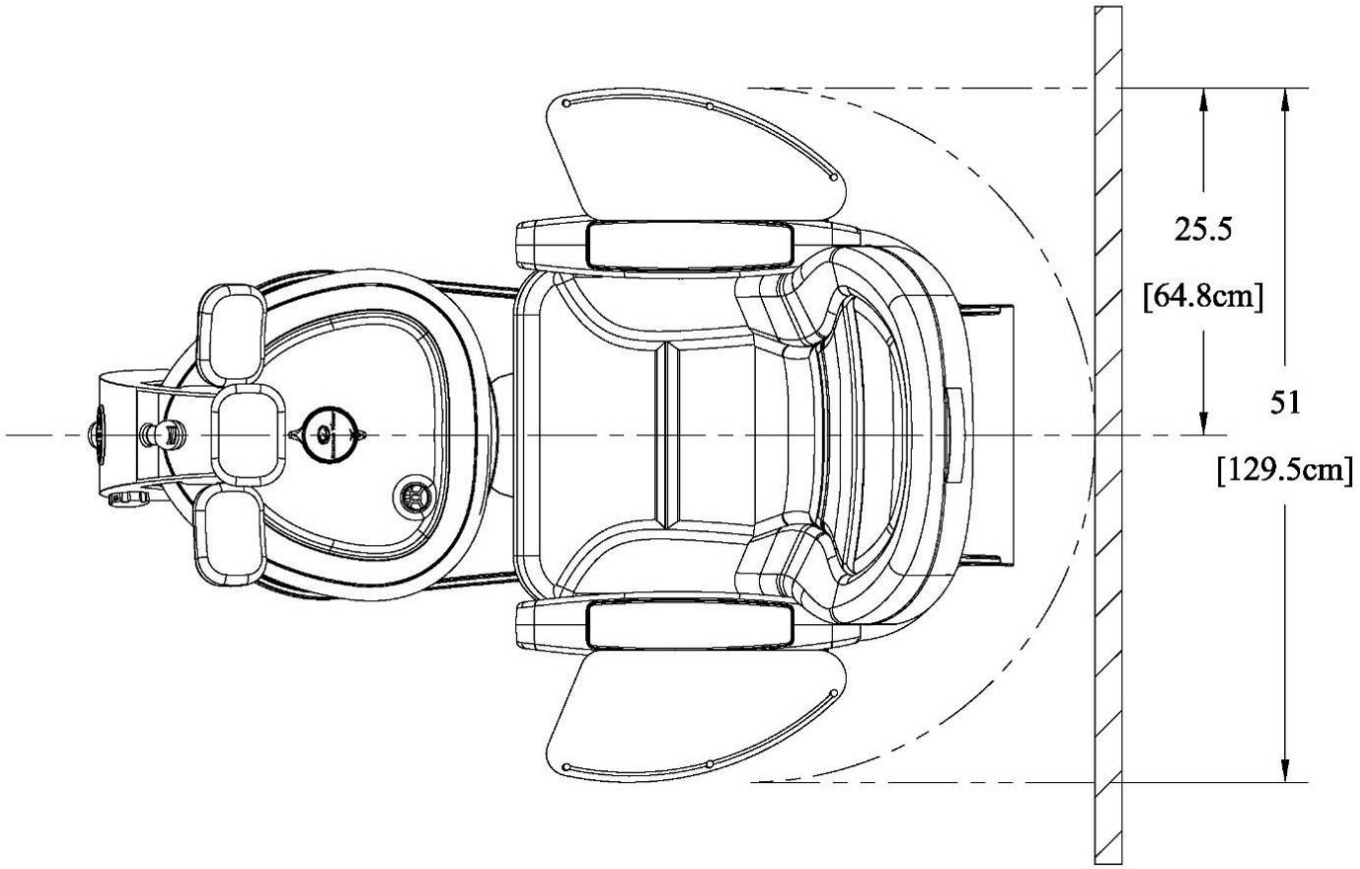
- Hot & Cold water supply lines required. The 25th Anniversary Murano Spa “tail” contains the hot & cold water supply hoses and the drain hose. The hoses are ½” ID hoses that are 6" long from the back of the 25th Anniversary Murano Spa. The connection is ½” female hose fitting. The maximum supply water temperature must not exceed 120° F (49° C). See Commonwealth of Massachusetts for local specifics below.
- Compliant with IAPMO plumbing standards.
- Compliant with ASME standards A112.18.3 for backflow protection and A112.9 for water retention.
- The 25th Anniversary Murano Spa has been designed with the latest technology plumbing components, which are approved to ASSE, and IAPMO standards.

Commonwealth of Massachusetts Plumbing & Certifications

- All plumbing must be installed by a plumber licensed by the commonwealth of Massachusetts.
- All plumbing products shall be in compliance with the Commonwealth of Massachusetts State Fuel & Gas plumbing codes CMR 248; 1.00-7.00 as amended.
- All plumbing installations shall include back flow protection devices in compliance with CMR 248, Massachusetts State Plumbing Code.
    - Water temperature not to exceed 130°F (54°C) max.

NOTE[1]: All specifications are subject to change without notice.
NOTE[2]: All dimensions are approximate.


74
[188cm]
54
43
[137.2cm
109.2cm]
61
[154.9cm]
6
[15.2cm]


25.5
[64.8cm]
51
[129.5cm]

Installation Instructions

The 25th Anniversary Murano Spa installation must comply with all plumbing and electrical codes. A licensed plumber and licensed electrician must complete the applicable connections of the pedicure spa.

Electrical Service

110V: 110V, 60 Hz, 5.0 Amp GFCI protected grounded circuit must be used to supply power to the pedicure spa. (220V if ordered in 220V configuration)

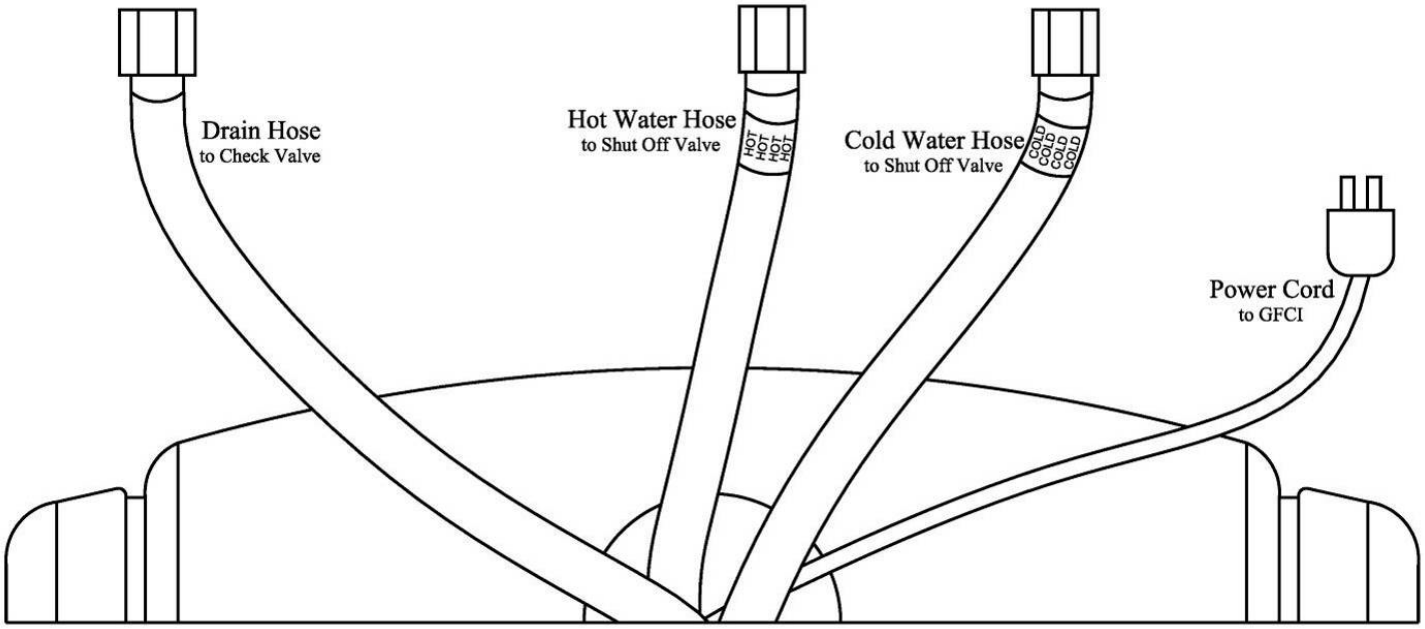
220V: 220V, 50/60 Hz, 5.0 Amp GFCI protected grounded circuit must be used to supply power to the pedicure spa.

Water Supply

- All plumbing connections must conform to local codes.
- Water pressure must be 30 to 80 PSI for the sprayer to operate correctly.
- Maximum operating water temperature should not exceed 105° F (41° C) and the maximum supply water temperature should not exceed 120° F (49° C). *(In Massachusetts, the maximum supply water temperature should not exceed 130° F (54° C)).* Adjust the hot water heater accordingly.
- For hot and cold water supply fittings and power drain fittings location, see figure 1 below.
- Carefully connect the incoming water supply lines to the appropriate fittings located on the back of the pedicure spa. Shut-off valves are recommended.

Drain Facilities

The 25th Anniversary Murano Spa comes equipped with a power drain pump. The discharge hose is located at the back of the 25th Anniversary Murano Spa. The drain hook-up must meet local plumbing codes.



Location/Positioning

Check your Local & State plumbing codes for additional backflow requirements. Any additional requirements are the responsibility of the owner of the unit.

Backflow Protection Devices for Faucets with Side Spray: Check valves comply with ANSI/ASME A112.18.3M, A112.18.1M, and CSA B12.

Features of the 25th Anniversary Murano Spa

Basin Material

The basin has been designed to enhance the beauty of your salon. The smooth textured finish is durable, bacteria resistant, and easy to clean. The basin is designed for easy cleaning using the sprayer and an EPA approved disinfecting cleaner. Please read the recommendations on the cleaning product before using it in the spa to make sure that it is safe on glass products. Call European Touch Technical Support at 800-626-6912 with any questions regarding the cleaning of your Spa.

Cushioned Leg Supports

The cushions are contoured for added comfort. The leg supports are designed for easy cleaning using an EPA approved disinfecting cleaner.

Technician Operation Guide

Filling Spa

a. Lift the faucet handle located on the front of the spa.
b. Adjust water temperature by moving the handle left for cold and right for hot water.
c. Fill the spa to the height of the client's ankles. **Caution there is no overflow protection**.

Water movement on/off

a. To start the water movement, press the "On/Off" button located on the front panel of the spa.

Note: Clean Touch cover must be in place for the water movement to operate.

Basin Up and Basin Down

a. "Arrow Up symbol" ▲ controls the upward travel of the glass basin. The basin will move only when the button is pressed or until the maximum height is reached.
b. "Arrow Down symbol" ▼ controls the downward travel of the glass basin. The basin movement will automatically stop once it reaches the full down position.

Drain Water

a. To drain the water from the 25th Anniversary Murano Spa, turn the drain handle located on the right side of the front panel.
b. Press the drain portion of the button on the front panel.

Note: Drain will time out and automatically shut off in approximately 3.5 minutes.

Air Caress Relaxation & Remote Control for 25th Anniversary Murano

Remote Control Features

Turning On/Off

1. Press "Power" button to turn on
2. Repeat step 1 to turn off

Inflate/Deflate Air Pillows for a Customized Massage

1. Press "Select" button
2. Choose any combination of Zones (1 – 3) by pressing corresponding button(s).
3. INFLATE or DEFLATE air pillows as desired by pressing and holding corresponding button.

Select Massage Type

1. Target three areas of the back by pressing any one, or a combination of, Zones (1 – 3). Zone 1 – Upper portion, Zone 2 – Middle Portion, Zone 3 – Lower Portion.
2. Choose between PULSE or WAVE by pressing corresponding button. PULSE cycles through the Zones and length of time spent on each zone is adjusted by pressing the "Cycle" button.

POWER
Turns Air Caress Relaxation Massage System On and Off

CYCLE
While in PULSE, select the length of time (short, medium, long) to cycle through Zones 1 - 3

RECLINE SEAT BACK
Client tilts seat forward or back according to preference

Air Relaxation System

Turning On\Off

1. Press POWER button to turn ON.
2. Repeat Step #1 to turn OFF.

Inflate\Deflate Pillows for a Customized Massage

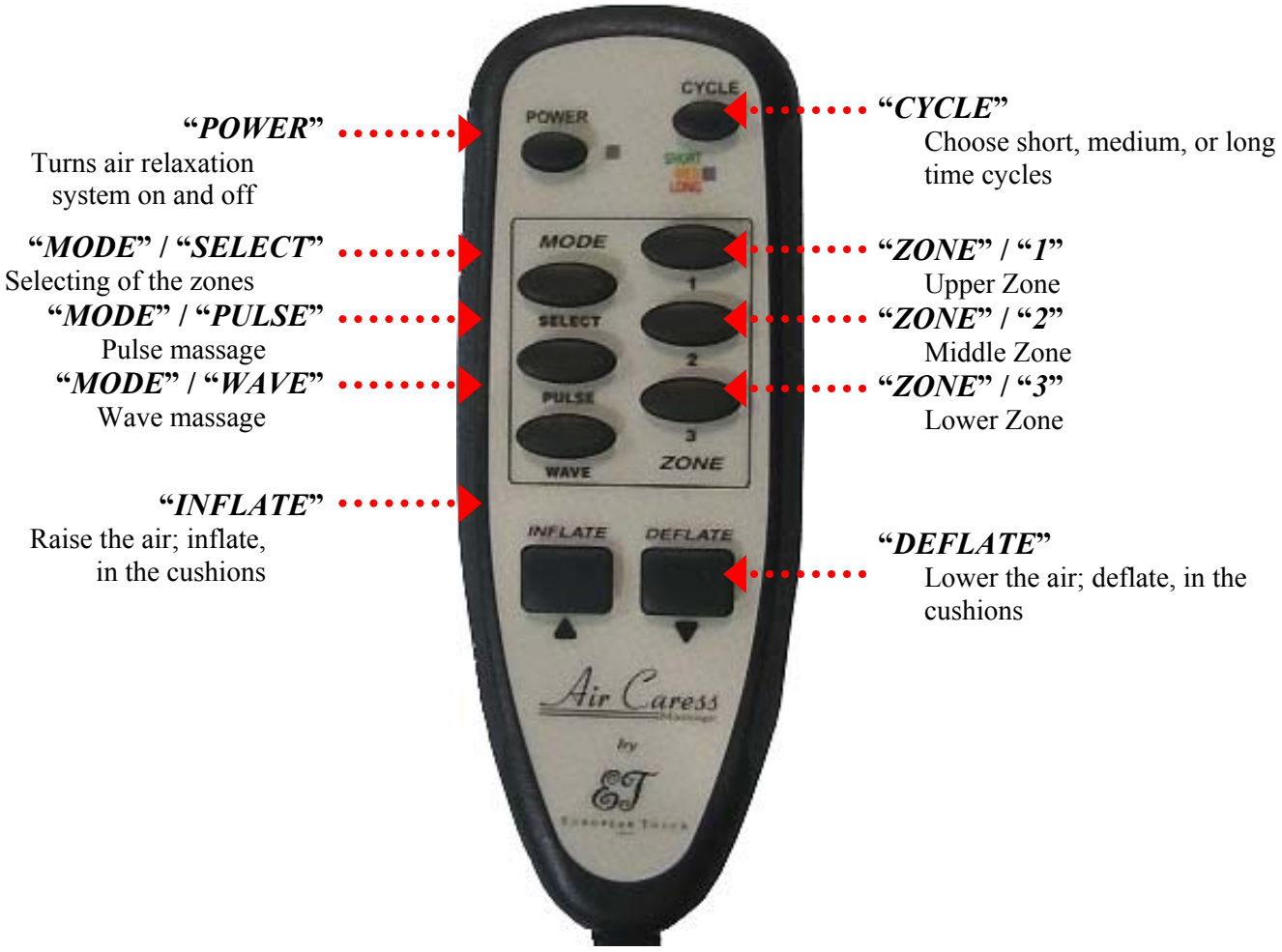
1. Press SELECT button.
2. Choose any combination of ZONES 1-3 by pressing button(s).
3. INFLATE\DEFLATE massage pillow(s) by pressing and holding corresponding button.

Selecting Massage Type

1. First, choose area of back (lower, middle, upper) desiring massage by pressing any one, or combination of, ZONES 1-3.
2. Choose between PULSE or WAVE by pressing button.

Selecting Massage Mode Cycle Time

1. Choose between SHORT, MEDIUM or LONG cycles by pressing CYCLE button.



Note: The Air Relaxation System is pre-programmed to run for 15 minutes and cannot be adjusted. To turn the system back on after it turns off, press the "Power" button and select the desired operating mode.

Roller Massage & Remote Control for 25th Anniversary Murano

Remote Control Features

Turning On/Off

1. Press “Power” button to turn on
2. Repeat step 1 to turn off

Select Massage Type

1. Target three areas of the back by pressing any one, or a combination of, Zones (1 – 3). Zone 1 – Upper portion, Zone 2 – Middle Portion, Zone 3 – Lower Portion.
2. Choose between PULSE or WAVE by pressing corresponding button. PULSE cycles through the Zones and length of time spent on each zone is adjusted by pressing the “Cycle” button.

POWER
Turns massage controller on and off

ROLLER
Starts roller massage system in seat back.

VIBRATION
Turns vibration on in the seat along with different program selections.

RECLINE SEAT BACK
Client tilts seat forward or back according to preference

SLIDE
Moves the entire chair in the horizontal plane only.

Roller / Vibration Massage System

Turning On\Off

1. Press POWER button to turn ON.
2. Repeat Step #1 to turn OFF.

Initiate roller massage in seat back

1. Press the membrane switch under “ROLLER”.
2. Massage will automatically turn off in 20 minutes.

Initiate seat vibration massage.

1. Select vibration zone Waist, Thighs or both.
2. Choose appropriate strength, speed vibration, along with function
   A = Wave
   B = Pulse
   C = Continuous

Selecting Massage Mode Cycle Time

1. Massage system is preprogrammed for 20 minutes.

“*Roller*”
Turns rolling mechanism on

“*Power Button*”
Turns massage system on

“*Seat Vibration*”
Waist

“*Seat Vibration*”
Thighs

“*Vibration Strength*”
High, Medium, Low

“*Vibration Speed*”
High, Medium, Low

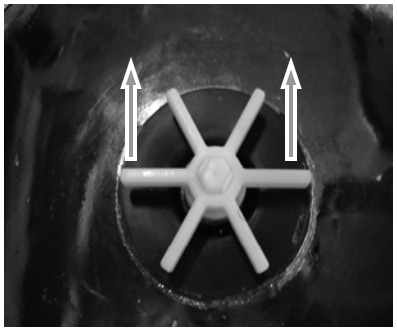
“*Vibration Function*”
A = Wave
B = Pulse
C = Continuous

Removing the Clean Touch Assembly from the Basin Floor

Removing the Clean Touch Assembly from the Basin Floor

To **remove** the Clean Touch Assembly, move the longer nose in the direction as shown.

Separate the clean touch inlet cover from the base twisting counter-clockwise.



Remove the impeller by lifting from the basin.

Pedicure Product Guidelines

Because there are so many different products on the market, it is difficult to list all of the pedicure products that are safe to use in our pedicure spas. However, the following guidelines can be used:

- It is your responsibility to understand and follow your state's regulations regarding product cleaning and disinfecting requirements.
- Do not use any products containing a foaming agent; this will cause excessive foam.
- It has been determined that products containing non-dissolving abrasives (such as sand and sea salts) will not harm the internal component structure of your pedicure spa as long as the entire EUROPEAN TOUCH cleaning requirements are followed without deviation.
- Oil based products may be used in your pedicure spa as long as the cleaning requirements are met.
- Please use pedicure products and cleaning solutions in accordance with each manufacturer's directions.
- ***It is your responsibility to understand and follow your state's regulations regarding product cleaning and disinfecting requirements.***

EUROPEAN TOUCH pedicure spas will give you many years of service as long as proper precautions, precise cleaning, and operating instructions are followed. It is the responsibility of the pedicure spa user to properly clean and maintain the pedicure spa.

EUROPEAN TOUCH™

Cleaning and Disinfecting Pedicure Equipment

These are recommended procedures for cleaning and disinfecting all types of pedicure equipment, including whirlpool units, air-jetted basins, pipe-less and all non-whirlpool basins, sinks, bowls and tubs. In all cases described below, we recommend using an EPA registered hospital liquid disinfectant that the label claims is a bactericide, virucide and fungicide. Always record the time each cleaning procedure is performed in a salon pedicure cleaning log, for your convenience, a sample Cleaning and Disinfecting log sheet is located on page 18. A patron or state board representative may request to see your pedicure spa cleaning log.

"Pipe-less" foot spas - For units with footplates, impellers, impeller assemblies and propellers

After every client

1. Drain all water from the basin.
2. Remove impeller, footplate and any other removable components according to the manufacturer's instructions.
3. Thoroughly scrub impeller, footplate and/or other components and the areas behind each with a liquid soap and a clean, disinfected brush to remove all visible residue, then reinsert impeller, footplate and/or other components.
4. Refill the basin with water and circulate the correct amount (read the label for mixing instructions) of the EPA registered hospital disinfectant through the basin for ten minutes.
5. Drain, rinse and wipe dry with a clean paper towel.

At the end of every day

1. Fill the basin with warm water and chelating detergent (cleansers designed for use in hard water) and circulate the chelating detergent through the spa system for five to ten minutes (follow manufacturer's instructions). If excessive foaming occurs, discontinue circulation and let soak for the remainder of the ten minutes.
2. Drain the soapy solution and rinse the basin.
3. Refill the basin with clean water and circulate the correct amount (read the label for mixing instructions) of the EPA registered hospital disinfectant through the basin for ten minutes.
4. Drain, rinse and wipe dry with a clean paper towel.

At least once each week

1. Do not drain the disinfectant solution - Turn off the unit and leave the disinfecting solution in the unit overnight.
2. In the morning drain, rinse and wipe dry with a clean paper towel.

EUROPEAN TOUCH™

Additional Information about Disinfectants and Detergent Cleaners

A. EPA registered liquid disinfectants used in the salon:
   i. Must have the words 'bactericidal, fungicidal and virucidal' and 'hospital' on the label.
   ii. Must be mixed, used, stored and disposed of according to manufacturer's label instructions.
   It is against Federal Law to use an EPA registered disinfectant contrary to its label.
   iii. Must be prepared fresh every day and replaced immediately when the solution becomes visibly contaminated.
   iv. Are ineffective when proper cleaning is not performed before use.
   v. Requires complete immersion in the correct amount of disinfectant for ten minutes after cleaning of all visible residue. Complete immersion means enough liquid to cover all surfaces of the item. Note: if the disinfectant manufacturer's label requires a different immersion time for soaking, you should always follow the label's instructions.
   vi. Spray disinfectants are for cleaning surfaces only and are not adequate for disinfecting tools and pedicure equipment in the salon.

B. EPA Registered hospital "one-step" cleaner/ disinfectants may be used for disinfecting pedicure equipment if:
   i. They are EPA registered, hospital, bactericidal, fungicidal and virucidal and have the words 'one-step' on the label.
   ii. Tools and equipment are first cleaned of large amounts of residue.
   iii. Are used exactly as described by the manufacturer's instructions.

C. All bottles and containers (other than the original manufacturers' container) containing any disinfectant must be properly labeled listing the contents, percentage solution (concentration) and date of mixing.

D. Surfactant chelating detergents break down residue from pedicure products and are effective in hard water. Hard water contains calcium and magnesium ions, which can inactivate disinfectants and create residue films that are difficult for ordinary detergents to remove.

E. All brushes used to remove visible debris from the foot spa, tub or basin must be properly cleaned and disinfected between each use.

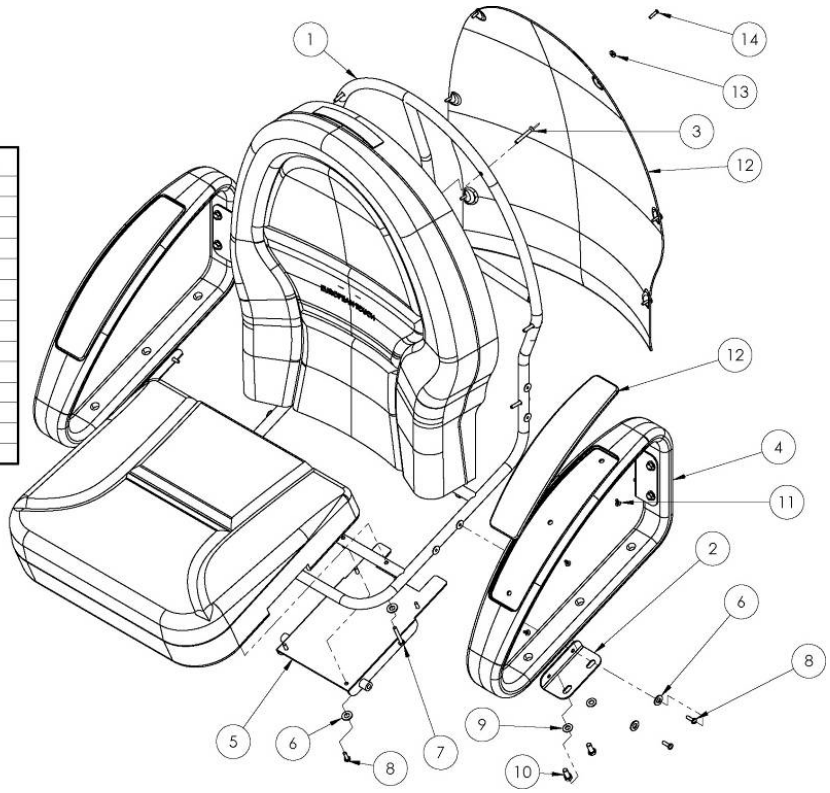
F. You must record the time of each cleaning procedure in the salon pedicure cleaning log. Keep a log available to show clients. It demonstrates that you regularly clean and disinfect your pedicure equipment, to ensure the customer is protected.

G. Read and follow the instructions provided with the pedicure equipment to ensure proper use.

Exploded Part Views

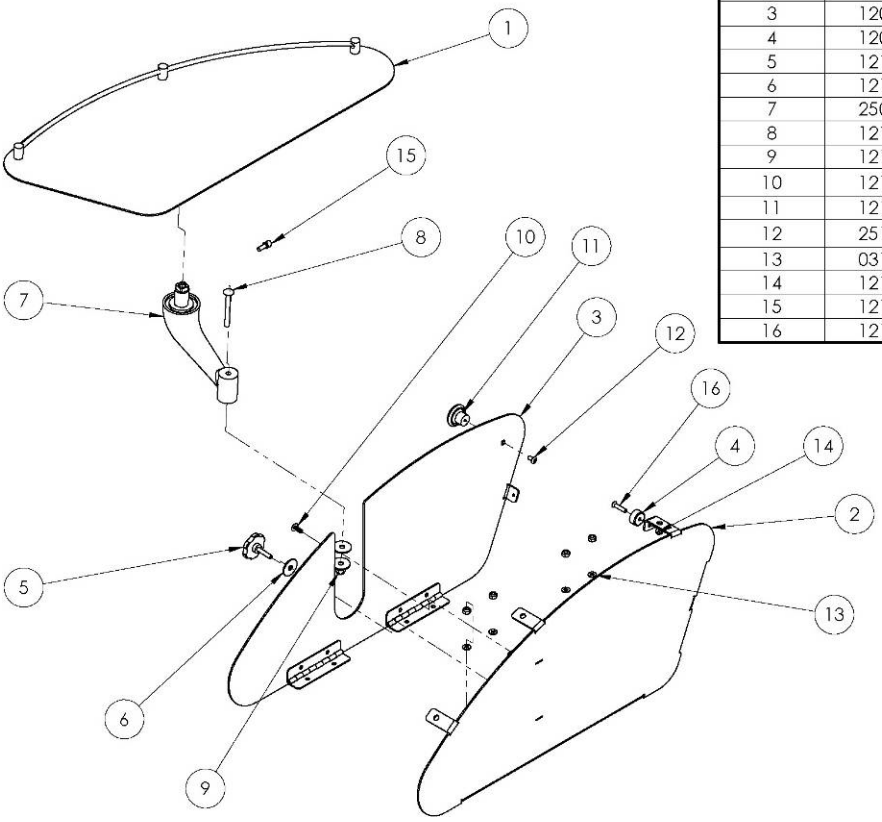
Seat Assembly

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	12020355	SEAT FRAME ASSY	1
2	12020322	ARMREST MOUNTING BRACKET	4
3	12130036	SCREW 1/4-20 X 1-3/4 IN PH OVAL	6
4	12010383	UNIVERSAL ARMREST	2
5	12020321	SEAT TILT TOP PLATE	1
6	12130023	WASHER 1/4" FLAT STEEL CAD	16
7	12130031	BOLT 1/4-20 X 2	4
8	12130041	BOLT 1/4-20 X 3/4 HEX CAP GR5 ZN	12
9	12130024	WASHER 3/8 ID X 3/4 OD FLAT STEEL CAD	8
10	12130043	BOLT 3/8-16 X 7/8	8
11	12130003	SCREW 10-32 X 1/2 PH PHILLIPS DRIVE SS	6
12	12161397	MURANO CUSHION SET	1
13	12130064	WASHER #10 CUP	6
14	12130004	SCREW 10-32 X 1 FH PHILLIPS DRIVE	6

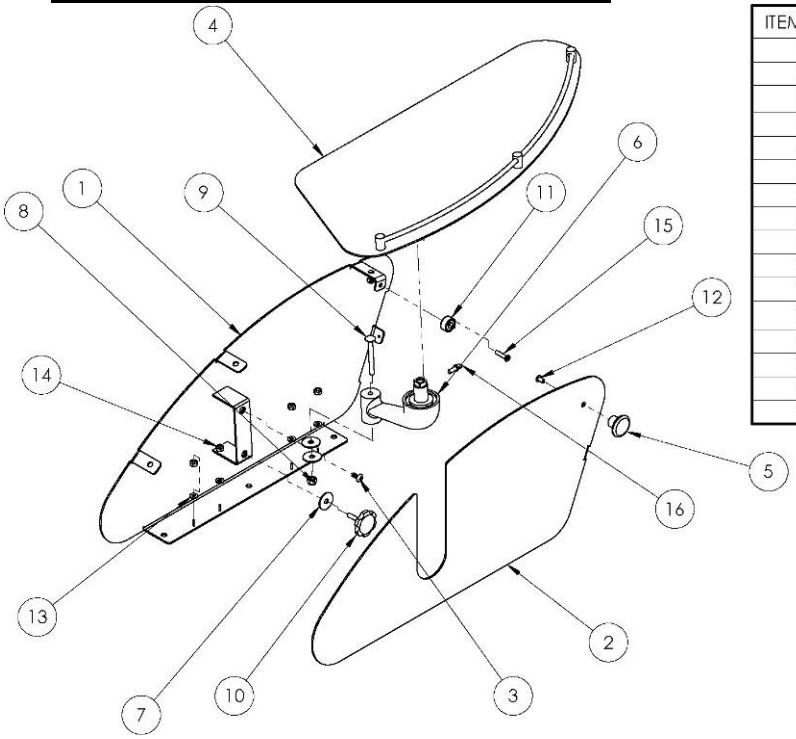


Right Side Manicure Tray Assembly

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	30150316	ASM MANI TRAY RIGHT	1
2	12020371	ASM RIGHT FACIA ARM	1
3	12020368	FASCIA BLACK RIGHT DOOR CUSTOM	1
4	12000432	MAGNET	1
5	12130300	ADJUSTMENT KNOB	1
6	12130063	WASHER FOOTREST PIVOT NYLON	3
7	25022000	LEGREST ARM PLATINO II	1
8	12130037	BOLT 1/4-20 X 2 1/4 CARR	1
9	12130048	NUT 1/4-20 NYLON CAP LOCK SS	1
10	12130003	SCREW 10-32 X 1/2 PH PHILLIPS DRIVE SS	1
11	12130078	KNOB TG	1
12	25132021	SCREW 8-32 X 3/8 PH PHILLIPS BLACK	1
13	03130026	WASHER NUMBER 8 BOLT	4
14	12130054	NUT 10-32 NYLON INSERT SS LOCK	5
15	12130107	SCREW THUMB 8-32 X 1/2 SS	1
16	12130004	SCREW 10-32 X 1 FH PHILLIPS DRIVE	1

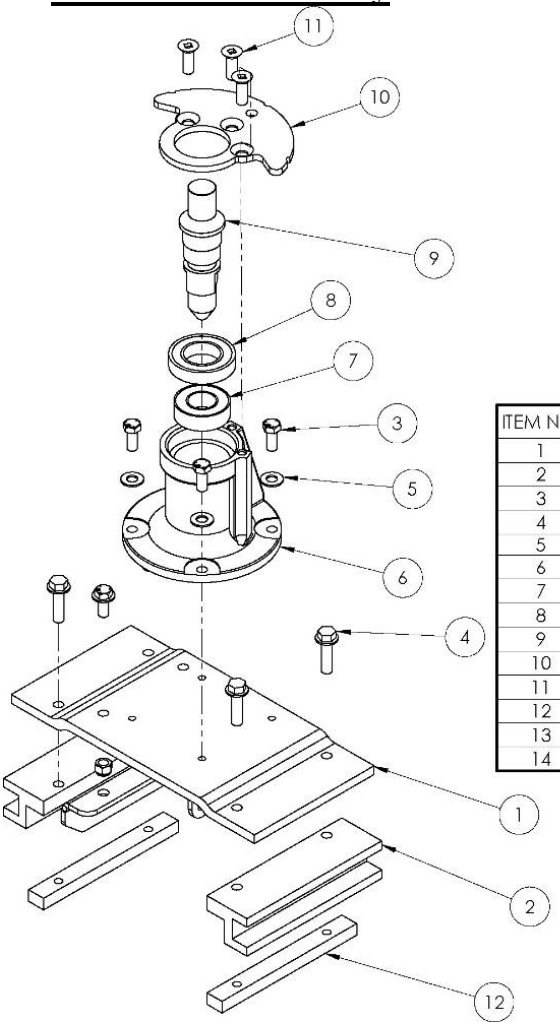


Left Side Manicure Tray Assembly



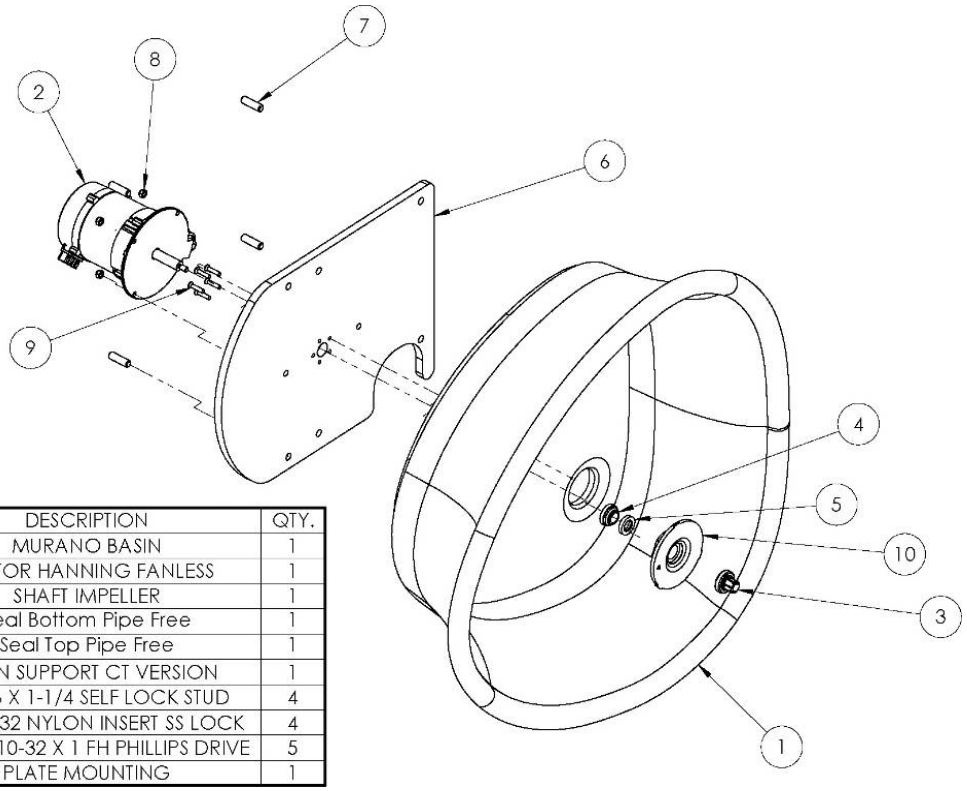
ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	12020370	ASM LEFT FACIA ARM	1
2	12020364	FASCIA BLACK LEFT DOOR CUSTOM	1
3	12130003	SCREW 10-32 X 1/2 PH PHILLIPS DRIVE SS	1
4	30150315	ASM MANI TRAY LEFT	1
5	12130078	KNOB TG	1
6	25022000	LEGREST ARM PLATINO II	1
7	12130063	WASHER FOOTREST PIVOT NYLON	3
8	12130048	NUT 1/4-20 NYLON CAP LOCK SS	1
9	12130037	BOLT 1/4-20 X 2 1/4 CARR	1
10	12130300	ADJUSTMENT KNOB	1
11	12000432	MAGNET	1
12	25132021	SCREW 8-32 X 3/8 PH PHILLIPS BLACK	1
13	03130026	WASHER NUMBER 8 BOLT	4
14	12130054	NUT 10-32 NYLON INSERT SS LOCK	5
15	12130004	SCREW 10-32 X 1 FH PHILLIPS DRIVE	1
16	12130107	SCREW THUMB 8-32 X 1/2 SS	1

Seat Track Assembly



ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	12020127	SEAT BASE	1
2	12010129	SEAT GUIDE UHMW	2
3	12130043	BOLT 3/8-16 X 7/8	6
4	12130044	BOLT 3/8-16 X 1-1/2 IN	4
5	12130024	WASHER 3/8 ID X 3/4 OD FLAT STEEL CAD	10
6	12020304	SEAT BEARING SUPPORT	1
7	12000307	SEAT POST BEARING 6007	1
8	12000305	SEAT POST BEARING 6205	1
9	12020111	SHAFT SEAT SUPPOST BEARING	1
10	12020125	SEAT LOCK DISK	1
11	12130008	SCREW 3/8-16 X 1 PH FLAT	3
12	12020150	SEAT SLIDE LOCK BAR	2
13	12020001	CHAIR SLIDE BRACKET	1
14	12130020	NUT 3/8-16 NYLON INSERT SS LOCK	2

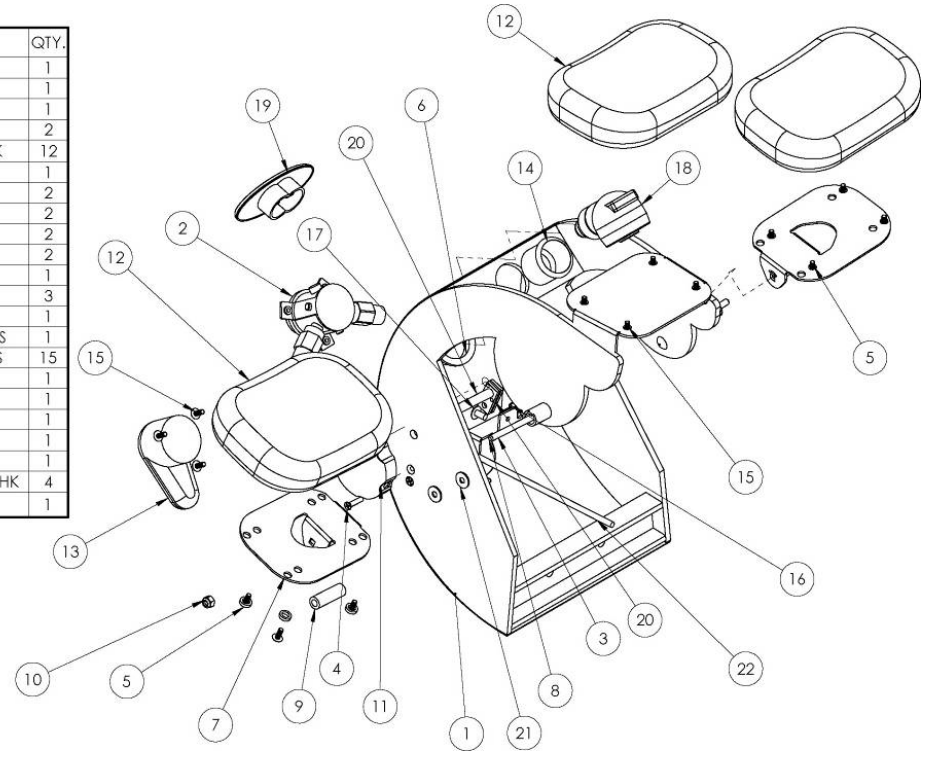
Basin Assembly



ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	1200153X(0-4)	MURANO BASIN	1
2	30040200	MOTOR HANNING FANLESS	1
3	30010202	SHAFT IMPELLER	1
4	14000001	Seal Bottom Pipe Free	1
5	14000000	Seal Top Pipe Free	1
6	12020230	BASIN SUPPORT CT VERSION	1
7	12130038	3/8-16 X 1-1/4 SELF LOCK STUD	4
8	12130054	NUT 10-32 NYLON INSERT SS LOCK	4
9	12130004	SCREW 10-32 X 1 FH PHILLIPS DRIVE	5
10	12010008	PLATE MOUNTING	1

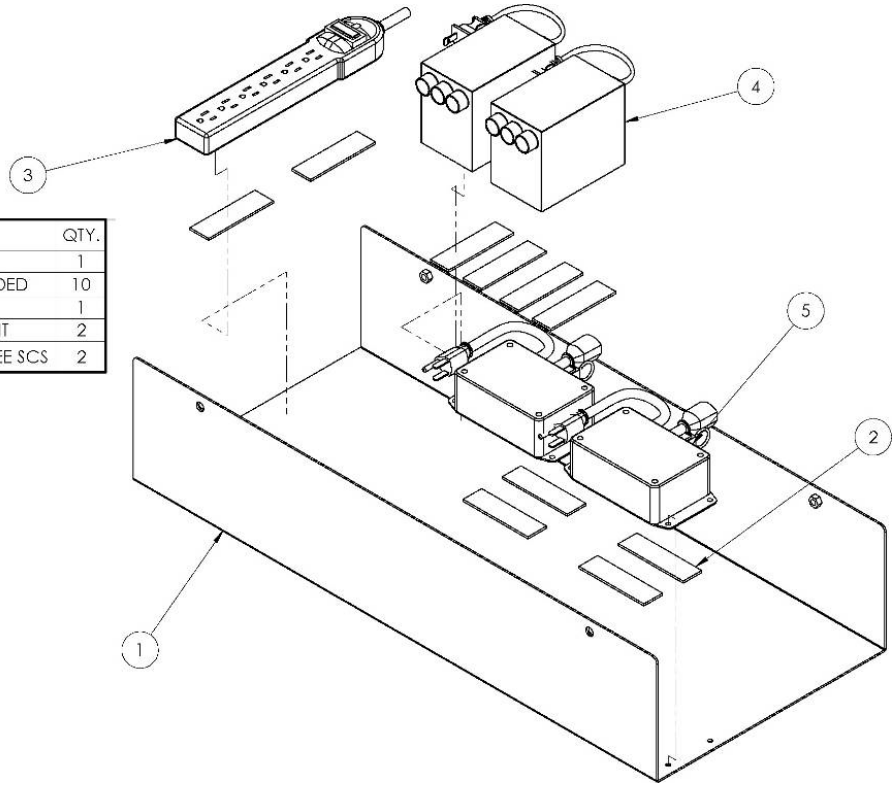
Front Plate – Foot Rest Assembly

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	12020291_2ASSY	FOOTREST FRAME	1
2	06130005	FAUCET ASSEMBLY W-DIVERTER	1
3	12020290	DRAIN ARM BRACKET	1
4	12130004	SCREW 10-32 X 1 FH PHILLIPS DRIVE	2
5	14130011	SPACER NYLON .32 ID X .5OD X .125THK	12
6	25022014_2	ESCUTCHEON HEX NUT	1
7	12020293	PLATE FOOT PAD MOUNT ASSEMBLY	2
8	12130110	BOLT 1/4-20 X 5 IN	2
9	12020002	FOOT REST SPACER	2
10	12130048	NUT 1/4-20 NYLON CAP LOCK SS	2
11	30020205	CONTROL HANDLE (CHROME)	1
12	15000001	FOOT REST PAD	3
13	06130056	HANDLE SCS CARTRIDGE FAUCET	1
14	25022014	ESCUTCHEON SPRAYER PLATINO II BRASS	1
15	12130003	SCREW 10-32 X 1/2 PH PHILLIPS DRIVE SS	15
16	12020166	BELIMO ARM CLAMP BRACKET	1
17	06130041	BOLT 1/4-20 X 1/2 INCH PHILLIPS	1
18	30150001	SUBASM SHOWER SPRAYER CT	1
19	70040004	BUTTON PDP ON-OFF-FWD-BACK	1
20	12020003	DRAIN ACTUATOR	1
21	12130032	WASHER NYLON .26 ID X 11/16 OD X .06 THK	4
22	30020206_REV A	CABLE DRAIN- STRAIGHT	1



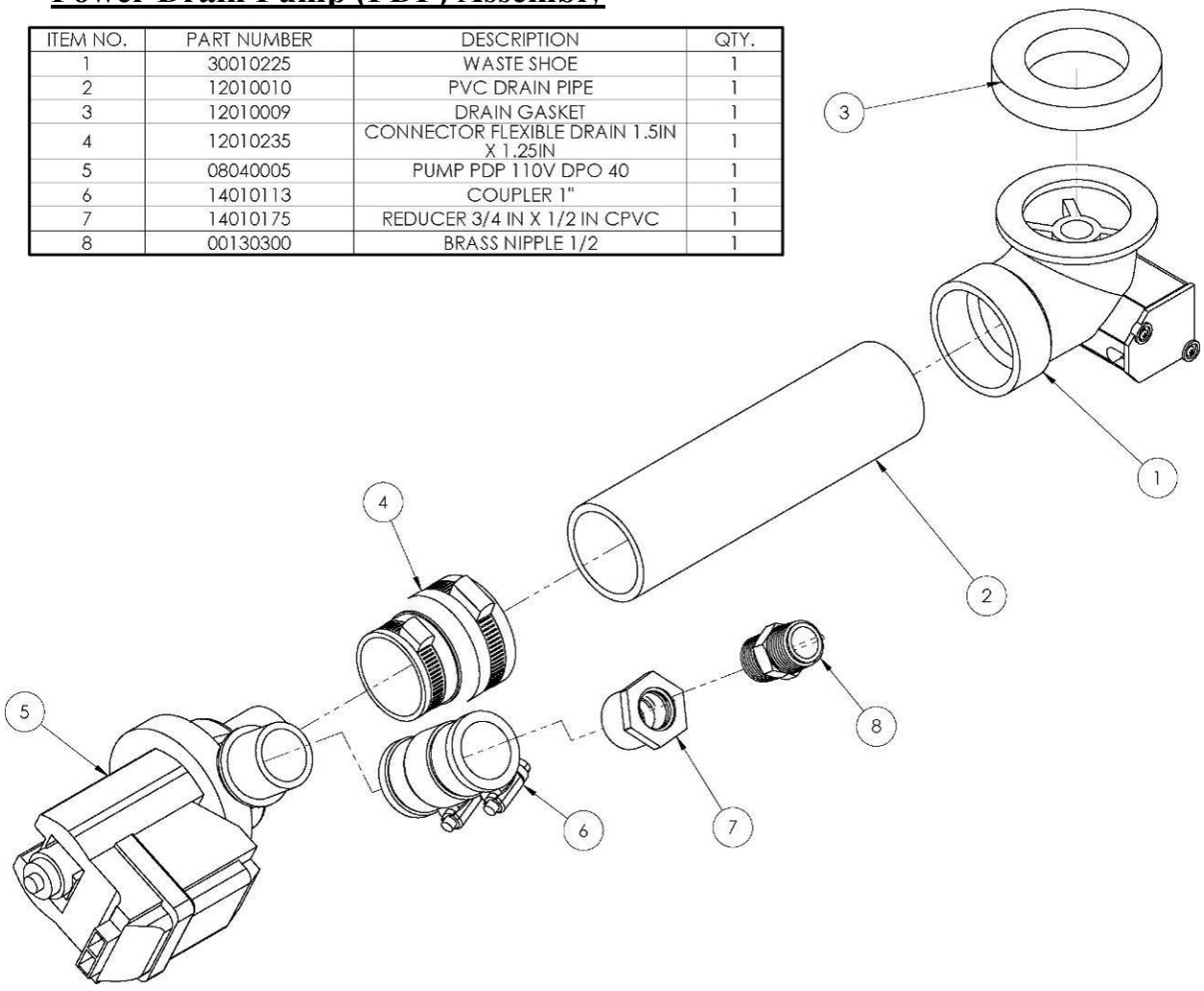
Belly Pan Assembly

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	12020231	BELLY PAN	1
2	08070010	TAPE FOAM ADHESIVE DOUBLE SIDED	10
3	00040100	POWER STRIP	1
4	15040409	CONTROL BOX SEAT MOVEMENT	2
5	14040422	CONTROL BOX DRAIN PUMP PIPEFREE SCS	2



Power Drain Pump (PDP) Assembly

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	30010225	WASTE SHOE	1
2	12010010	PVC DRAIN PIPE	1
3	12010009	DRAIN GASKET	1
4	12010235	CONNECTOR FLEXIBLE DRAIN 1.5IN X 1.25IN	1
5	08040005	PUMP PDP 110V DPO 40	1
6	14010113	COUPLER 1"	1
7	14010175	REDUCER 3/4 IN X 1/2 IN CPVC	1
8	00130300	BRASS NIPPLE 1/2	1



Trouble Shooting Guide

Problem	Resolution
No Water Movement	• Verify unit is plugged in to live wall outlet. • Verify motor is plugged into black control box. • Verify cable between button and jets control box is plugged in. • Verify the wires to the button are not damaged. • Verify the impeller is in place (remove clean touch assembly). • Verify clean touch assembly is properly attached to the basin. • Verify black sensor underneath the basin is plugged in.
Water Not Draining	• Verify pop-it / plunger is opening (or opening enough) • Verify unit is plugged in to live wall outlet. • Verify that the power plug is connected to the PDP control box. • Verify cable between button and PDP control box is plugged in.
Basin is not rising / lowering	• Verify unit is plugged in to a live wall outlet. • Verify cable from button to actuator control box is plugged in. • Verify basin lift actuator is plugged into the actuator control box. • Verify control box is plugged into the power strip on the spa.
Chair tilt and slide not working	• Verify unit is plugged in to a live wall outlet. • Verify remote control is plugged into the actuator control box. • Verify actuators are plugged into the actuator control box. • Verify control box is plugged into the power strip on the spa.
Chair Massage is not working	• Verify remote control is plugged in. • Verify wires are connected on the back or inside the back of the chair.
Basin Losing Water	• Inspect drain plunger for tears in rubber gasket. • Verify drain plunger height is correct. • Verify drain strainer is inserted properly over the hex bolt. • Verify bolt below plunger is tight (do not over tighten).
Water not working or pressure is low	• Multiple spas or other salon equipment on at the same time may reduce water temperature or pressure. • Verify external water supply valves are on. • Unscrew the sprayer head from its hose and verify screen is clear.
Breaker / Fuse	Contact service department at European Touch
CONTACT EUROPEAN TOUCH TECHNICAL SUPPORT AT 1-800-626-6912 WITH ANY ISSUES THAT CANNOT BE RESOLVED USING THIS TROUBLESHOOTING GUIDE.	

EUROPEAN TÓUCH™

European Touch
8301 W Parkland Court
Milwaukee, WI 53223

1-800-626-6912
Fax: 1-414-357-6360

info@europeantouch.com
etservice@europeantouch.com

www.europeantouch.com